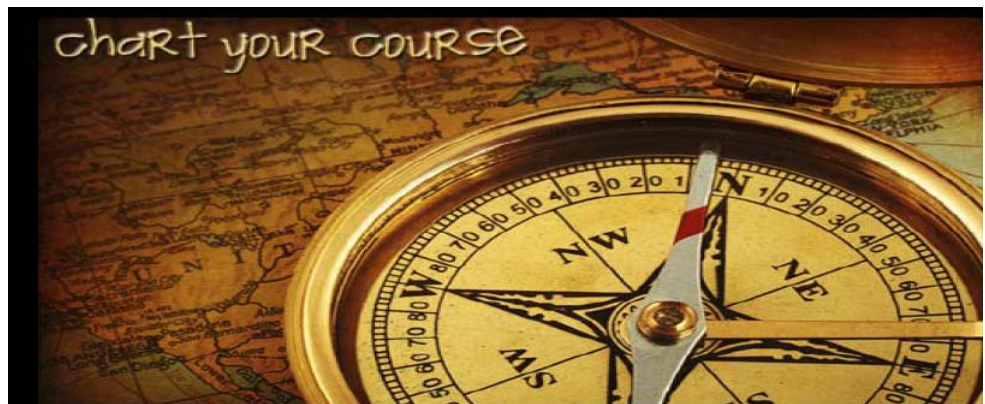


# 2019 Fall Newsletter

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## 2020 MAMSS Annual Conference




 Save the date for the 38<sup>th</sup>  
 Annual MAMSS Conference in April 2020!
 

You are cordially invited to set sail with MAMSS and progress your career in credentialing.

MAMSS is excited to announce our upcoming conference April 16-17, 2020 at the Crown Plaza Hotel, Plymouth, MN.

Stay tuned for more information on what to expect at next year's conference. Registration and brochure to come!

## MAMSS Credentials 101 Basics Course



The room at Children's Minnesota Business Campus was filled with intriguing learners for our MAMSS Credentials 101 Basics Course on Thursday, September 19<sup>th</sup>. What a great turnout! In total, we had 61 attendees, including representatives from 5 different states (MN, WI, IA, NE, SD), and 20 new members to MAMSS! Cris Mobley did a wonderful job in taking us through the basics of credentialing and providing various activities throughout the day to keep us focused and entertained. We had great discussion through question and answer time and she also provided several anecdotes from her 35+ years in this field. Thank you to all those who attended and assisted in putting this together.

## Welcome New MAMSS Board Members

### Vice President – *Michaela Jackson*

Michaela Jackson is currently employed with Children's Minnesota as a Credentials Specialist and has served in this role since July 2016. She primarily processes reappointment applications. Michaela has also served on the Conference Committee since 2017 and has enjoyed assisting in planning various other educational opportunities for MAMSS Members over the past two years. Michaela lives in Prior Lake with her husband Jered, her two sons Charlie (7) and Eddie (2), and one cat, Chloe. They keep her very busy! When she is not spending time with her family, you can find her shopping at Target or on the couch watching Netflix. She also enjoys going for walks in the woods, carbs, and not taking life too seriously! This past summer, she and her family traveled to Cincinnati, OH to visit friends and some much-needed R&R.

### Secretary – *Tiffany Church*

Tiffany Church currently works at Children's MN as a Credentials Specialist and has held that position since April 2018. She does a little bit of everything in the Credentials Office including supporting 9 Professional Staff Committees, Quality Review and delegated audits. Prior to coming to Children's MN, Tiffany lived in Arizona and moved here due to her husband being transferred for work. She enjoys living in MN and still loves to see the snow (even though everyone says she will get tired of it soon)! When Tiffany is not at work, she enjoys spending time with her husband Heath and two dogs Evander (7 year old Belgian Malinois) and Hatchet (4 year old Dutch Shepherd). She loves going to the movies, reading and training dogs. She is excited to be the new Secretary of MAMSS and looks forward to being able to learn more and get more involved!

## Website Updates

### Upcoming Regional Meetings

**Central Region:** Tuesday, October 29, 2019 from 9 AM – 11 AM @ Carris Health, Willmar, MN

**Metro Region:** Wednesday, November 6, 2019 from 1 PM – 3 PM @ UCare, Minneapolis, MN (Web-ex also available)

“Hello Fall Y’all! The Metro Region met on July 25. We had a great turnout! We had some great discussions and had an education NAMSS Webinar on Negligent Credentialing. Please join us either in person at UCare in Minneapolis or via phone/webex for our next Metro Regional Meeting on Wednesday, November 6. We will have an open agenda as well as a webinar on the Future of Medical Services Professionals. An agenda will be sent out in the upcoming weeks.

**Northern Region:** Friday, January 24, 2020 from 9:30 AM – 12 PM @ Fairview Range, Hibbing, MN

**Southern Region:** Wednesday, October 30, 2019 from 9:30 AM – 12 PM @ Glencoe Regional Health, Glencoe, MN

“The Southern Region met at River's Edge Hospital in St. Peter on July 17<sup>th</sup>. We watched a webinar entitled “Medicare Enrollment: Master CMS 855I and 855R” and discussed several topics including board certification requirements, medical record suspension and disclosure questions, and provider profiles.

The next meeting of the Southern Region will be on Wednesday, October 30<sup>th</sup> at Glencoe Regional Health from 9:30 AM – 12:00 PM. Round table discussion and “The Future of Medical Services Professionals” webinar will be on the agenda. Call in information will be available closer to the event.”



Website Updates Continued...

MAMSS Board Meeting

Friday, December 13, 2019 from 9 AM – 11 AM via Web-ex

NAMSS Virtual Conference

Tuesday, October 22, 2019 from 8:30 AM – 4:30 PM @ Children's MN Business Center, Edina, MN. [Please see attached brochure for more information.](#)

Career Opportunities posted within the last 2 months:

- Credentialing Specialist, Fairview Range – October 2019
- Credentialing and Compliance Coordinator, U of M Fairview – September 2019
- Credentialing Specialist, Midwest Radiology, August 2019
- Credentials Specialist, Allina Health – August 2019

Discussion Forum Questions posted within the last month:

- Privileging Chiropractors
- Emergency Medicine Pas – Cardioversion?
- Tracking PA Agreements



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## Message from your President

Happy Fall Y'All!

What in the world happened to summer? It seems like each year the warm, sunny summer days go faster and faster! I hope you have settled into the fall, back-to-school, activities-every-night routine at your house, like we have at mine!

I am so excited to be taking over as President for MAMSS! We have two new members of our Board, Michaela Jackson as Vice President and Tiffany Church as Secretary. You can find all of the Board members listed [here](#). The Board is continuing to meet Quarterly and some of the things we are currently working on include: updating our strategic goals, reviewing the policies and procedures, creating resources for our members such as a verification letter directory, collaborating with payors to review the provider directory update process, and more!

We also continue to work on our biggest project – getting education out to our members! OMG – Thank you to everyone that attended the Credentialing Basics class on September 19! We had over 60 people attend and it was a huge success - look for the recap of the day later in this newsletter. I am also excited that MAMSS will once again be hosting the NAMSS Virtual Conference on Tuesday, October 22. This is a perfect opportunity to hear some first-class educators without having to fly to the National Conference in Philly! [Click here for more details](#). And the Conference Committee, led by Michaela, is hard at work planning your 2020 MAMSS Annual Conference for April 16-17, 2020. Watch for more information coming soon and plan to set sail with MAMSS!

I, along with the entire Board, am dedicated to providing education and resources for you, the MAMSS members! If you have any concerns, suggestions, or ideas, please feel free to contact your Regional Representative or email me at [sfrank@hutchhealth.com](mailto:sfrank@hutchhealth.com).

BEING POSITIVE  
IN A NEGATIVE  
SITUATION  
IS NOT NAÏVE.  
IT'S LEADERSHIP.

## Certification

Thinking about becoming certified?

- **CPCS:** The Certified Provider Credentialing Specialist (CPCS) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, and credentialing verification organizations.
- **CPMSM:** The Certified Professional Medical Services Management (CPMSM) is typically employed or contracted by a healthcare organization including, but not limited to, hospitals (health systems), health plans, ambulatory care settings, group practices, or credentialing verification organizations.

Testing Period – Coming out mid December.

For more information about becoming certified, click [here](#).

### We're on the Web!

<http://www.namss.org/About/StateAssociationWebsites/MinnesotaAssociationMedicalStaffServices.aspx>

### Check us out on Facebook!

<http://m.facebook.com/MNAssociationofmedicalstaffservices/>

@MNAssociationofmedicalstaffservices

### We're on LinkedIn!

<https://www.linkedin.com/company/18262869/>

## Credentialing and Privileging: Temporary Privileges

### Medical Staff (MS) (Hospital and Hospital Clinics / Hospitals)

#### Credentialing and Privileging - Temporary Privileges

What are the requirements for granting temporary privileges ?

There are two circumstances in which temporary privileges (See MS.06.01.13) may be granted. Each circumstance has different criteria for granting privileges. The acceptable circumstances for which granting temporary privileges include:

1. To fulfill an important patient care, treatment, and service need, or
2. When an applicant for new privileges\* with a complete application that raises no concerns is awaiting review and approval by the Medical Executive Committee (MEC) and the governing body.

*\*Note: "Applicant for new privileges" includes an individual applying for clinical privileges at the hospital for the first time; an individual currently holding clinical privileges who is requesting one or more additional privileges; and an individual who is in the reappointment/reprivileging process and is requesting one or more additional privileges.*

The medical staff bylaws at MS.01.01.01 EP 17 must include a description of the privileging process including temporary and disaster privileges (see EM.02.02.13). The description of temporary privileges would need to include the elements of performance outlined at MS.06.01.13 for the two acceptable reasons, i.e., important patient care need and new applicant temporary privileges.

As noted at MS.06.01.13, new applicant temporary privileges are granted when the applicant is awaiting review and approval by the organized medical staff, or if delegated to the MEC, etc.

The second, and most common reason for use of temporary privileges is to meet an important patient care need. The need must be documented in the credentials file at the time privileges are granted. It typically appears as a recommendation from the medical staff president or designee to the CEO who grants the privileges. It could also appear in a statement by the CEO as to the reason for granting the temporary privilege(s).

Examples of important patient care needs may include, but are not limited to:

- the care of a patient requires specialized skills that no currently privileged practitioner possesses
- a currently privileged practitioner will be absent from the organization and someone is needed to cover the associated patients during the absence (commonly termed locum tenens)
- the patient care volume exceeds the level that can be handled by currently privileged practitioners and additional practitioners are needed to handle the volume

Failure to process a practitioner's reappointment application in a timely manner is not a reason for the use of 'important patient care need' temporary privileges. To grant temporary privileges in such a situation, the organization would need to justify and document that requiring the practitioner to stop practicing at the time of reappointment for failure to submit the application in a timely manner - or failure to process the application in a timely manner - would result in an important patient care need situation. Examples may include, but not limited to:

- Requiring an anesthesiologist to stop practicing at reappointment, when the organization only has three anesthesiologists which results in a backlog of surgeries, would be an important patient care need issue and would justify the use of temporary privileges at reappointment.
- However, requiring a pediatrician to stop practicing at reappointment, when the organization has ten other pediatricians that could admit the children, would probably not result or meet the definition of an 'important patient care need', therefore, may not justify the use of temporary privileges at reappointment.

The determination would need to be made on an applicant-by-applicant / case-by-case basis and not as a routine basis for all reappointments that are not submitted or processed in a timely manner.

## Referral Program

Refer a friend, co-worker or supervisor and received a \$10 Gift Card to Target, Amazon or BestBuy for EACH new member referral.



**\*\* MUST be a new member to MAMSS with paid membership.**

## Healthy Recipe – Fall Pumpkin Chili

### Ingredients

- 2 TB olive oil
- 1 onion, diced
- 7 cloves garlic, chopped
- 1 tsp sugar
- 1 TB chili powder
- 1 TB 1 TB ground cumin
- 1 tsp pumpkin pie spice
- 2 tsp oregano
- 2 tsp ground coriander
- 1 lb ground turkey
- 3 TB tomato paste
- 2 green + 1 orange bell pepper (Seeded & chopped)
- 2 cans (14.5 oz) fire roasted tomatoes, w/ juices
- 2 cups chicken broth
- 2 cans (14 oz) black beans, rinse well and drain
- ½ cup pure pumpkin puree
- Kosher salt and freshly ground black pepper (to taste)
- Shredded cheddar cheese for topping, optional



### Instructions

- 1.) In a large heavy pot or Dutch oven, heat olive oil until hot. Add onion and garlic, stirring until fragrant, about 30 seconds. Add sugar, chili powder, cumin, pumpkin pie spice, oregano, and coriander. Stir to combine, 10 seconds.
- 2.) Add ground turkey to pot and sprinkle 1 tsp salt over it; cook/stir to break up into small pieces. When turkey is cooked through, add tomato paste and stir 30 seconds.
- 3.) Add bell peppers, fire-roasted tomatoes with juices, and broth. Scrape bottom of pan while stirring. Bring chili to a simmer; simmer covered for 20 minutes. Add beans and pumpkin puree. Bring chili back to a simmer for 15-20 min or until heated through. Remove from heat. Add additional kosher salt and freshly ground black pepper to taste. Serve warm, with shredded cheddar cheese if desired.

