

ANCHORS AWEIGH!

38th



Annual MAMSS Conference



AHOY!



Thursday and Friday
April 16 and April 17, 2020

Hosted by:



CROWNE PLAZA
MINNEAPOLIS WEST

3131 Campus Drive
Plymouth, MN 55441

Please join us April 16 and 17 for the 38th Annual Conference of the Minnesota Association of Medical Staff Services! All conference activities will take place at the Crowne Plaza Minneapolis West located in Plymouth, MN. As the healthcare industry continues to experience rapid change, it's essential that Medical Staff Professionals position themselves to receive up-to-date information that impacts the profession. You will not want to miss this 1.5-day conference packed with both personal and educational sessions, not to mention, great networking opportunities! Each full-conference attendee will receive 9 NAMSS CE-approved educational units towards CPCS and/or CPMSM certifications.

The 2020 Annual Conference is designed for Medical Staff Professionals, Managed Care Professionals, Centralized Verification Organization Professionals and Credentialing Specialists from across Minnesota and surrounding states. This event is open to MAMSS members and non-members.

We hope to see you at the conference!

Stefanie Frank, CPCS, CPMSM, *MAMSS President*

and

Michaela Jackson, *MAMSS President-Elect and Conference Committee Chair*



A huge thank you to the MAMSS Conference Committee, the MAMSS Board of Directors, and all the volunteers for helping make this year's conference a success!



Hotel Accommodations:

A block of rooms has been reserved at the Crowne Plaza Minneapolis West for conference attendees.

Crowne Plaza Minneapolis West room rates are: \$ 111.00 plus tax.

Reservations at these prices must be made by March 15, 2020. Reservations can be made online by following the link in the email or by calling hotel directly at (763) 559-6600 and referencing the MN Association of Medical Staff Services block.

Valet Parking / Direct Access to Lobby:

Upon entering hotel from Xenium Lane veer to the right for valet parking and direct access to the lobby.

Complimentary Self-Parking:

Upon entering hotel from Xenium Lane veer to the left to access parking ramp. The closest entrance to this ramp will bring you to the hotel's meeting facilities; continue up one level by stairs or elevator to access the hotel lobby and additional meeting space.

Dress Attire: Please dress comfortably. Jeans are acceptable. Room temperatures are difficult to predict; therefore, a sweater or jacket is always recommended. Boat shoes if you've got 'em!

Questions: Contact Michaela Jackson at (952) 992-5297 or Michaela.jackson@childrensmn.org

For conference updates, visit our website at www.mnamss.org:

Click on the Education, Upcoming Events Tab to find the brochure and on-line registration form.

Sponsors and Vendors: Some of the industry's leading companies with products and services that impact the profession of Medical Staff Services will be onsite for consultation and education during the conference. Please take time to visit with them and thank them for supporting MAMSS. We will also have some fun vendors onsite selling items for purchase.

Thank you to our 2020 sponsors!

Social Event:

This year, the social hour has been moved to the Copenhagen Room within The Crowne Plaza. Please join us for light appetizers on Thursday, April 16, at 5pm. You don't want to miss this opportunity to network with your peers in a social setting and possibly win a door prize!

Conference Materials: MAMSS is committed to environmental stewardship. To save our valuable natural resources, MAMSS is providing session presentations and handouts electronically, via email. Attendees have their choice to print off the materials. You will receive an email with the materials closer to the date of the conference.

"Credentialing – It's not paperwork, it's patient safety"



DIRECTIONS

From the SOUTH:

- I-494 W to exit 23 for Rockford Rd/Cty Rd 9
- Turn right at Rockford Rd
- Turn right at Vinewood Lane N which will turn into Xenium Lane • The Crowne Plaza will be on your right just past a residential area

From the NORTH:

- Head south on I-94 E
- Slight right at I-494 S
- Take exit 23 for Rockford Rd/Cty Rd 9
- Turn left at Rockford Rd
- Turn right at Vinewood Lane N which will turn into Xenium Lane • The Crowne Plaza will be on your right just past a residential area

From the WEST:

- US-12 to exit 1A for I-494
- Keep left and merge onto I-494 N
- Take exit 23 for Rockford Rd/Cty Rd 9
- Turn right at Rockford Rd
- Turn right at Vinewood Lane N which will turn into Xenium Lane • The Crowne Plaza will be on your right just past a residential area

From the EAST:

- I-94W to exit 231A for I-394 W / US-12 W
- Take exit 1A for I-494
- Keep right at the fork, follow signs for I-494 and merge onto I-494 N
- Take exit 23 for Rockford Rd / Cty Rd 9
- Turn right on Rockford Rd
- Turn right at Vinewood Lane N which will turn into Xenium Lane
- The Crowne Plaza will be on your right just past a residential area



Keynote Speaker!

Louise Griffith, MA, from One Shining Light, is an internationally-recognized speaker, author, success coach, and psychologist of 28 years who educates her clients to be clear about what they want and then achieve it. She engages with individuals and audience participants who want to know what inspires and motivates them to act in a positive and productive way. Her expertise focuses on the core issues that stand in the way of performance and positive self-worth.

Under her spirited and practical guidance, people learn how to access their power, eliminate self-defeating behaviors, build on their strengths, and tap into their passion. Louise challenges her clients to explore how their thoughts impact their actions. The result? Better choices, improved communication, richer relationships, life-changing

insights, and increased success.

Her book, *You Are Worth It: 52 Weeks to Honoring, Loving and Nurturing Your Soul* and accompanying journal are now in their fifth printing.

Customer's Reviews:

"If you need clarity and direction, Louise Griffith offers this and so much more. She helps you uncover hidden potential and uncover your gifts." – Ann Larkin

"Louise Griffith is an innovative thinker and leader. She understands all facets of emotional intelligence which starts with uncovering the barriers of living up to your full potential. Her experience as a prestigious psychologist lends the tools to guide and help you blossom into the person you are meant to be." – Renee Usem

MAMSS Annual Conference Agenda

April 16 and 17, 2020

(All presentations are held in the Regency Room unless otherwise noted on the agenda. Breakout session rooms are subject to change based on availability)

Wednesday, April 15, 2020

7:00 pm – 8:00 pm Early Registration

Thursday, April 16, 2020

7:00 am – 8:00 am Registration / Continental Breakfast / Networking

8:00 am – 8:30 am Welcome – Michaela Jackson, MAMSS Conference Committee Chair & MAMSS President-Elect

8:30 am – 10:00 am – “You Are Worth It!” Keynote: Louise Griffith, MA

10:00 am – 10:30 am Break

10:30 am – 11:30 pm – BREAKOUT SESSIONS – Regency Room and Conference Room D

a. *Put on your Detective Hat to Evaluate A Credentialing Application* – Barbara Warstler, Hardenbergh Group (Regency Room)

a. *Overview of Onboarding Process* – Shelly Berg and LuAnn Sietsema, Carris Health (Conference Rm D)

11:30 am – 12:30 pm Lunch (Europa Dining Room)

12:30 pm -1:30 pm - BREAKOUT SESSIONS – Regency Room and Conference Room D

a. *Regulatory Review Game (Jeopardy)* – Barbara Warstler- Hardenbergh Group (Regency Room)

b. *Personality Differences* – Cella Janisch-Hartline, RWHC (Conference Rm D)

1:30 pm – 3:00 pm— *Engaging the Work Force* – Cella Janisch-Hartline, RWHC

3:00 pm - 3:30 pm Break

3:30 pm – 4:30 pm – *Credentialing: Stories From the Trenches* – Katherine Becker, VP of Corporate Compliance, St. Luke's Hospital

5:00 pm Social Hour (Copenhagen Room)

Friday, April 17, 2020

7:00 am – 8:00 am Registration / Continental Breakfast / Networking / Brief Welcome

8:00 am – 9:00 am – *Board of Medical Practice Licensure Process: Soup to Nuts* – Ruth Martinez, MA and Elizabeth Larson, MA Minnesota Board of Medical Practice

9:00 am – 10:00 am – BREAKOUT SESSIONS – Regency and Conference Rooms D & E

a. *Provider Enrollment Overview*, – Jenny Jackson, CPCS, CPMSM, NAMSS

b. *Telemedicine Overview*, - Adi McCarthy, Allina Health

c. *Credentialing Perspective from a Practitioner*, - Kristin Dettmer, APRN CNP, Children's Minnesota

10:00 am – 10:15 am Break

10:15 am – 10:30 am – Representative from Alexandra House

10:30 am – 11:00 am – MAMSS Annual Business Meeting

11:00 am – 12:00 pm – *Stay Fit Where You Sit*, Dr. William Kriva, DC, Parkview Chiropractic

12:00 pm – 12:15 pm Closing Remarks – Michaela Jackson, Conference Committee Chair & MAMSS President-Elect



REGISTRATION

Due to space concerns, this year we ask that you take some time to review the breakout sessions and select the sessions that you are ***most likely*** to attend. You are free to attend a different breakout session at the time of the conference but this will help the Conference Committee determine the right sized room for each session. Thank you!

PRICING:	Full Conference:	Thursday Only:	Friday Only:
MAMSS Members:	\$210	\$150	\$60
Non- MAMSS Members: (includes annual membership)	\$260	\$200	\$110



☐ **Payment Enclosed**

☐ **Payment made via PayPal (will incur an additional processing fee)**

**Fee is refundable with a \$50.00 charge by written request to Terri Winter post marked or emailed no later than April 9, 2020. After April 9, 2020, fee is nonrefundable. Any registration post marked after April 9, 2020, will be increased by \$25.00. There will be no exceptions.*

Name: _____ Credentials: _____

Facility: _____ Title: _____

Street Address: _____

City/State/Zip: _____

Phone: _____ Fax: _____ Email: _____

Accommodations: _____

(Nursing Mother, Dietary Restrictions, etc)

Thursday, April 16, 2020

10:30 am – 11:30 am – BREAKOUT SESSIONS **Please select ONE**– Regency Room and Conference Rm D

- a. ☐ *Put on your Detective Hat to Evaluate A Credentialing Application* – Barbara Warstler, Hardenbergh Group (Regency Room)
- b. ☐ *Overview of Onboarding Process* – Shelly Berg and LuAnn Sietsema, Carris Health (Conference Rm D)

12:30 pm -1:30 pm - BREAKOUT SESSIONS **Please select ONE** –Regency Room and Conference Rm D

- a. ☐ *Regulatory Review Game (Jeopardy)* – Barbara Warstler- Hardenbergh Group (Regency Room)
- b. ☐ *Personality Differences* – Cella Janisch-Hartline, RWHC (Conference Rm D)

Friday, April 17, 2020

9:00 am – 10:00 am – BREAKOUT SESSIONS **Please select ONE**– Regency, Conference Rooms D & E

- a. ☐ *Provider Enrollment Overview*, – Jenny Jackson, CPCS, CPMSM, NAMSS (Regency Room)
- b. ☐ *Telemedicine Overview*, - Adi McCarthy, Allina Health (Conference Room D)
- c. ☐ *Credentialing Perspective from a Practitioner*, - Kristin Dettmer, APRN CNP, Children's Minnesota (Conference Room E)

Additional Registration Information

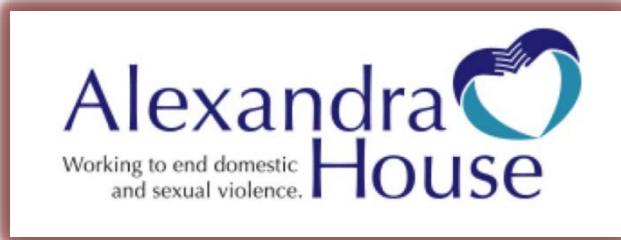
If you are not a member, and would like more information on the benefits of membership and how to join, please contact Adi McCarthy by phone (612) 262-0125, email adi.mccarthy@allina.com, or visit our website at www.mnamss.org.

For your convenience, an online registration form and PayPal account has been set up for those wishing to pay by credit card.

1. Go to MAMSS website: www.mnamss.org
2. On the home page or the Education/Upcoming Events Tab, click on the 2020 Annual Conference Registration Form.
3. Complete the online form as indicated.
4. Click the "Continue to Payment" button to bring you to the PayPal site to complete the transaction using your credit card – **Please Note:** PayPal will charge a processing fee.
5. An automatic e-mail will be sent to Terri Winter, MAMSS Treasurer, from PayPal with your registration information.

If paying by check, please complete this registration form and mail to Terri Winter, MAMSS Treasurer, at River's Edge Hospital and Clinic, 1900 N. Sunrise Drive, St. Peter, MN 56082. Make checks payable to MAMSS (41 1891785).

MAMSS Gives Back



As part of our 2nd annual tradition of giving back to our community, this year we are accepting donations for [Alexandra House](#). The Alexandra house provides domestic and sexual violence services to women, men, youth, and families. All services are free-of-charge and include 24-hour emergency

shelter, legal advocacy, support groups, follow up services, youth intervention and prevention services, abuse in later life resources, community education and professional training, and more. They are located in the cities of Blaine and Anoka, but service victims of domestic and sexual violence across the state of Minnesota. Their mission is to empower victims of domestic and sexual violence, and inspire social change through education, support, and advocacy. **For every item each attendee brings, their name will be placed into a drawing for a door prize!**

We will be accepting the following donations:

- Dental Hygiene
(Toothpaste, Toothbrushes, Mouthwash, & Dental Floss)
- Deodorant
- Moisturizer & Lip Balm
- Body Wash
- Shampoo & Conditioner
- Facial Cleanser
- Hair Styling Product (*natural hair*)
- Feminine Hygiene Products
- Razors & Shaving Cream
- Diapers, Pull-Ups, & Baby Wipes
- First Aid Supplies: (*Band-aids and Ointment*)
- New Undergarments & Socks