



MAMSS is excited to announce our upcoming
Fall Virtual Lunch n Learns!

Grab your lunch and learn with MAMSS!

Please join us for a series of educational opportunities presented by The Hardenbergh Group and MDReview! This is a great way to earn CEUs* and an added bonus,

IT'S COMPLETELY *FREE!!*

Thursday, October 15, 2020, 12:00 to 1:00 PM CST: *Telehealth, COVID 19 and Beyond*

Presented by: The Hardenbergh Group's, Barbara Warstler MBA, CPMSM, FASPR, CPCS

- Webinar registration can be found [here](#)

Thursday, November 12, 2020 at 12:00 to 1:00 PM CST: *Peer Review: How, Why, and When*

Presented by: MD Review's, Sharon Beckwith, CEO

- Webinar registration can be found [here](#)

Thursday, December 10, 2020 at 12:00 to 1:00 PM CST: *Recruitment, Human Resources, and Credentialing... We're all on the same team!*

Presented by: The Hardenbergh Group's, Barbara Warstler MBA, CPMSM, FASPR, CPCS

- Webinar link will be sent out a later date

*1 NAMSS CE pending per session

Presented by MAMSS Education Committee



Thursday, October 15, 2020
12:00 – 1:00 PM CST

Telehealth: COVID-19 and Beyond

Presenter: Barbara Warstler, MBA, CPMSM, FASPR, CPCS

Overview: The COVID-19 pandemic will forever change healthcare as we know it. The use of telehealth can be part of the short-term solution for this health care crisis and can have long-term applicability. This webinar will describe what telehealth is in both the ambulatory and inpatient settings, describe the documentation needed to implement telehealth as part of your facility's disaster credentialing plan, and highlight resources for Medical Services Professionals (MSPs).

Learning Objectives:

- Discuss the pros and cons of telehealth in the ambulatory and inpatient settings.
- Describe regulatory changes related to telehealth in a disaster situation.
- List three (3) resources available to Medical Services Professionals (MSPs) related to telehealth.

Peer Review: How, When, and Why

Presenter: Sharon Beckwith, CEO

Overview: One of the most important governing functions of a hospital's medical staff is to ensure that physicians practicing in the hospital are clinically competent. This is accomplished through the credentialing and re-credentialing process. Peer Review is an essential element of credentialing and re-credentialing. Review the purpose behind OPPE/ FPPE, the joint commission requirement to perform this type of review. We will also review the challenges associated with OPPE/ FPPE and review sample data to track. Lastly, discuss the challenges associated with low volume providers in the context of OPPE/FPPE and peer review.

Learning objectives:

- Is there value in peer review
- Review of OPPE/FPPE
- Strategies for effective peer review
- Evaluation methodologies
- Pitfalls/barriers to successful peer review

Thursday, November 12, 2020
12:00 – 1:00 PM CST

Recruitment, Human Resources, and Credentialing...We're All on the Same Team!

Thursday December 10, 2020
12:00 – 1:00 PM CST

Presenter: Barbara Warstler, MBA, CPMSM, FASPR, CPCS

Overview: This solutions-oriented program examines the goals, objectives and interactions between the major stakeholders in the credentialed provider on-boarding process. Opportunities for synergies will be discussed and ideas for eliminating duplication will be explored.

Learning Objectives:

- Describe why it is important for key stakeholders in Credentialing, Recruitment, Human Resources and Provider Enrollment to have a working knowledge of what each entity does.
- Identify one thing that can be done at your facility to improve communication between Human Resources, Credentialing, Enrollment and Recruitment.
- Discuss how the provider on-boarding experience can be improved when Human Resources, Credentialing, Enrollment and Recruitment work together.

Presented by MAMSS Education Committee



The Hardenbergh Group has successfully placed experienced and credentialed medical services professionals at ALL levels in hospitals, health systems, CVOs, health plans, medical groups, and networks across the United States for more than 25 years. From audits to execution, Hardenbergh fills temporary vacancies, supplements existing staff during peak workloads, expedites provider onboarding, performs operational assessments, helps drive operational efficiency, and provides consultants for projects like the unification of provider enrollment and credentialing, accreditation/certification preparation and survey readiness, and the establishment and certification of CVOs.

Barbara A. Warstler, MBA, CPMSM, FASPR, CPCS

Associate Vice President, Client Relations



Barb Warstler joined The Hardenbergh Group in 2019 as the Associate Vice President, Client Relations. She brings 20 years of credentialing, medical education, physician relations and physician recruitment experience to her role working with hospital administrators, medical staff leaders, and Medical Services Professionals (MSPs) in hospitals, health systems, CVOs, health plans, medical groups, and networks across the United States. Ms. Warstler leverages her vast professional experience to identify and place experienced, qualified MSPs to help clients fill temporary vacancies, supplement existing staff during peak workloads, assess and improve operational efficiency, prepare for upcoming regulatory surveys and audits, pursue National Committee for Quality Assurance (NCQA) accreditation and certification, and more.

Prior to joining The Hardenbergh Group, Ms. Warstler was the Director of Medical Staff Services, Credentialing and Provider Enrollment for the University Hospitals Health System in Cleveland, Ohio. At UH, she led the centralization of UH's disparate medical staff offices, the transition to a paperless, system-wide reappointment process, the integration of six new hospital medical staffs into the system, and the integration of the Provider Enrollment and Medical Staff Services and Credentialing Departments into a single department earned perfect scores on its NCQA Central Verification Organization (CVO) survey as well as the Morrissey Innovation and Quest for Quality Awards. In addition, she developed and implemented comprehensive physician, Medical Staff leader, Chief Medical Officer, and Department Chair on-boarding and orientation programs.

Barb is a certified Fellow in the Association for Advancing Physician and Provider Recruitment, maintains her Certified Provider Credentialing Specialist (CPCS) and Certified Professional Medical Services Management (CPMSM) status, is certified in Lean-Six Sigma, and, in 2018, received the Credentialing Resource Center Collaboration Award.



Since 2003, MDReview has offered external, physician peer review to hospitals throughout the United States to help them improve the quality of care they provide. MDReview works with medical staff leaders to identify and resolve physician issues that impact quality of care delivered to the community served. MDReview is the only physician-led peer review company in the industry, focusing on integrity, objectivity, sensitivity, confidentiality, and timeliness to provide hospital clients with an incomparable resource. We are committed to applying our expertise to meet the individual needs of each client.

Sharon Beckwith – Chief Executive Officer



Sharon Beckwith, our CEO, brings more than 20 years of leadership experience to MDReview. Ms. Beckwith has cultivated a unique combination of experience in executive management as well as extensive expertise in the area of physician peer review and medical staff management, working daily with hospital clients to understand and meet their medical staff, quality improvement, risk management and peer review challenges. In recent years, she has presented nationally to several medical staff services associations. Ms. Beckwith is a graduate of the University of California, Santa Barbara.



THANK YOU FOR JOINING US!