

MINNESOTA ASSOCIATION OF MEDICAL STAFF SERVICES XL Annual Conference • Teamwork Makes the MSP Dream Work



APRIL 20, 2023 - APRIL 21, 2023

CROWNE PLAZA MINNEAPOLIS WEST – PLYMOUTH, MN



We invite you to join us for the 40th Annual Conference of the Minnesota Association of Medical Staff Services!

We are excited to be back in person for the first time in four years! The conference will take place at the Crown Plaza Minneapolis West in Plymouth, MN, on April 20th and 21st, 2023.

MAMSS is committed to providing top-quality education and networking opportunities to our members to support them in their roles as gatekeepers of patient safety. The conference is packed full of educational content from well-known professional speakers, NAMSS Fellow, Janet Wilson and medical staff attorney, John Synowicki, along with NCQA's Gerald Stewart and Leslie Larson from the MN Board of Nursing. In addition, we'll hear the latest and greatest from NAMSS Director at Large, Ropizah Ervin. The conference has been approved for 10 NAMSS CEs.

Our motivational speaker, Dan Meers, is currently gearing up for Super Bowl LVII! As the mascot for the Kansas City Chiefs for over 30 years, he knows what it takes for a team to be successful. He'll inspire us to be courageous leaders on our own teams, no matter our roles or titles. You'll have an opportunity for a photo with Dan after his presentation.

To help us celebrate being back in person, we encourage everyone to wear a sports jersey on Thursday! The Conference Committee's fun, interactive skit will show just *How Credentialing and Football Speak the Same Language*.

Attendees may choose to register for the entire conference or just one of the two days. All registrants are also invited to join us for appetizers, networking, games, and prizes during the MSP Social Huddle on Thursday evening. We'll end the night with a chance to gather for a movie and popcorn!

Please see enclosed agenda for full details.

We hope to see you all at the conference!

Michaela Jackson, MAMSS President

Keri Pruette, CPCS, MAMSS President-Elect & Conference Committee Chair



**Teamwork
Makes the MSP Dream Work**

AGENDA – 2023 MAMSS ANNUAL CONFERENCE

All sessions held in the Regency Room unless otherwise noted.

Wednesday, April 19, 2023

7:00 pm – 8:00 pm	Early Registration
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Thursday, April 20, 2023

7:00 am – 7:30 am	Registration / Continental Breakfast / Networking
7:30 am – 8:00 am	Welcome and Opening Address – <i>Keri Pruette, CPCS, MAMSS President-Elect and Conference Committee Chair</i>
8:00 am – 9:00 am	Courageous Leadership: Leading a Life of Influence – <i>Dan Meers, Kansas City Chiefs Mascot and Motivational Speaker</i>
9:00 am – 9:30 am	Photo Op with Dan Meers / Locker Room Break & Refreshments
9:30 am – 11:00 am	NCQA Credentialing Processes and Fundamentals – <i>Gerald Stewart, MHA, Senior Policy Manager</i>
11:00 am – 12:00 pm	Collaborative Approach to Developing & Maintaining DOPs – <i>Janet L. Wilson, BS, CPMSM, CPCS, FMSP</i>
12:00 pm – 1:00 pm	Lunch (Europa Dining Room)
1:00 pm – 2:00 pm	Find Your Voice: Crucial Credentialing Discussions – <i>Janet L. Wilson, BS, CPMSM, CPCS, FMSP</i>
2:00 pm – 3:00 pm	APRN Licensure, Scope, and Regulation – <i>Leslie Larson, DNP, APRN, CNP, PMHS, Minnesota Board of Nursing</i>
3:00 pm – 3:30 pm	Locker Room Break & Refreshments
3:30 pm – 4:30 pm	NAMSS DAL Update – <i>Ropizah Ervin, CPCS, CPMSM, MAMSS Director at Large</i>
4:30 pm – 5:00 pm	Ready, Set, Hut, Hut... How Credentialing & Football Speak the Same Language – <i>Conference Committee</i>
5:00 pm – 6:00 pm	MSP Social Huddle (Fireside Lounge)
7:30 pm – 9:30 pm	MAMSS Movie Night

AGENDA – 2023 MAMSS ANNUAL CONFERENCE - *continued*

All sessions held in the Regency Room unless otherwise noted.

Friday, April 21, 2023

7:00 am – 8:00 am	Registration / Continental Breakfast / Networking
8:00 am – 8:30 am	MAMSS Annual Business Meeting
8:30 am – 9:30 am	Employed Physicians: Navigating HR & Peer Review – <i>John Synowicki, JD</i>
9:30 am – 10:00 am	Locker Room Break & Refreshments
10:00 am – 11:00 am	Interactive Case Studies: What Would You Do? – <i>John Synowicki, JD</i>
11:00 am – 11:15 am	Locker Room Break
11:15 am – 12:15 pm	Minutes Do's and Don'ts: A Legal Perspective – <i>John Synowicki</i>
12:15 pm – 12:30 pm	Closing Remarks – <i>Keri Pruetten, CPCS, MAMSS President-Elect & Conference Committee Chair</i>



This course has been approved for National Association of Medical Staff Services (NAMSS) continuing education credit. Accreditation of this educational content in no way implies endorsement or sponsorship by NAMSS.



Thank you to
2023 MAMSS Conference Committee!





DAN MEERS



MASCOT, MOTIVATIONAL SPEAKER, AUTHOR, AND FAMILY MAN

Dan Meers has been KC Wolf, the mascot of the Kansas City Chiefs, for more than 30 years. In 2006, he was selected as the first NFL mascot inducted into the Mascot Hall of Fame. Dan has performed in over 40 states and 12 different countries, entertaining thousands of people both in and out of costume.

Dan is in high demand not only as a mascot but also as a humorous and motivational speaker to audiences of all ages. His enthusiasm, optimism and love for life are contagious and make Dan an inspiration to all those he meets.

On November 23, 2013, Dan Meers came within inches of losing his life while practicing a bungee jump and zip line stunt at Arrowhead Stadium. The stunt went terribly wrong, and Dan plummeted 75 feet before crashing into the stadium seats. Miraculously, Dan survived. He spent 9 days in the hospital and left with some big scars. Dan smiles when he says, "Scars are just Tattoos that come with a Cool Story".

During his powerful presentation, *Courageous Leadership: Leading a Life of Influence*, Dan shares his incredible story and the important lessons he learned about both leadership and life during his road to recovery.

Whether you're a football fan or not, you'll enjoy Dan Meers as he shares his unique wit and wisdom about life. He is sure to leave you with a renewed spirit to live life to the fullest and encourage others to do the same.

JANET L. WILSON, BS, CPMSM, CPCS, FMSP

Janet Wilson has been involved in the medical staff services, quality, and credentialing industry for the past 36 years. Her healthcare experience extends to hospitals, ambulatory care, quality/peer review, managed care, and the CVO environment.

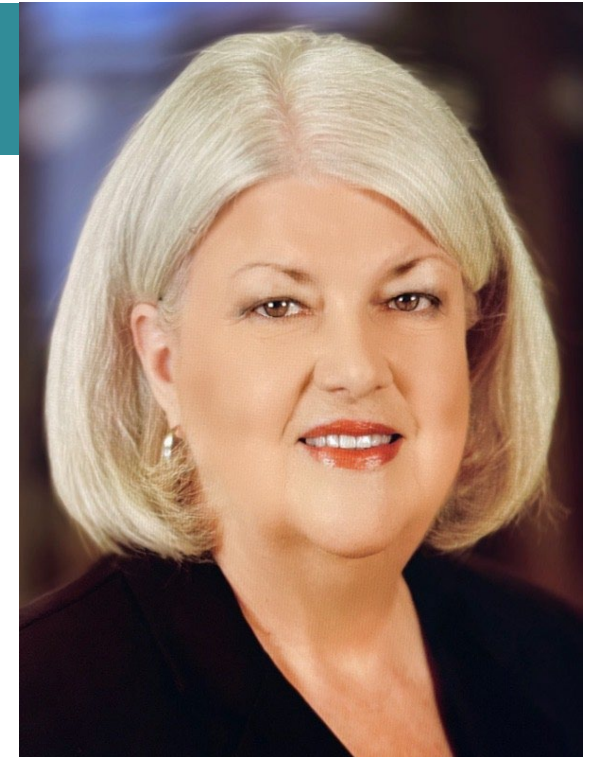
Janet served for three years on the NAMSS Board of Directors and was designated a Fellow by NAMSS in 2019. She also served on the board of the Texas Society of Medical Staff Services and held the office of president during this time.

Janet has been an independent consultant for over 15 years in the areas of medical staff services, credentialing and privileging, quality and peer review, governance and CVO development. She has also served as an independent educator in the healthcare industry for many years and has spoken at numerous state and national conferences.

Janet recently co-authored the tenth edition of HCPro's Verify & Comply: Credentialing, Medical Staff, and Ambulatory Care Standards and was a NAMSS instructor for 10 years.

She is also on the Faculty of Edge-U-Cate, LLC and teaches NAMSS CPCS and CPMSM certification focused study programs and other industry-related programs.

We are pleased to have Janet share her expertise by presenting two sessions during this year's MAMSS conference!



Collaborative Approach to Developing & Maintaining Delineation of Privileges in Your Organization:

This course will help you develop a collaborative, ongoing, systematic approach to updating and maintaining privilege forms for your organization. We will also share key roles and each party's accountability and responsibilities in this important process.

Find Your Voice – Crucial Credentialing Discussions:

In our role as medical services professionals, we are sometimes faced with the responsibility of initiating a crucial conversation with hospital leaders and medical staff leaders regarding problematic findings identified during the credentialing or peer review process.

In this program, we will share scenarios on how to prepare for crucial conversations, how to relay important information necessary to support an educated, rather than emotional, decision by the hospital or medical staff leader and how to be persuasive and provide influence when necessary to succeed in conversations with leaders.

GERALD STEWART, MHA

Gerald Stewart, MHA is a Senior Policy Manager for the National Committee for Quality Assurance and a member of NCQA's Speakers Bureau.

The NCQA is an independent, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations.

NCQA Credentialing Processes and Fundamentals:

This session will cover NCQA credentialing standards including the new credentialing system security control requirements and expectations for the organizations and delegates. The course will include a presentation with a question-and-answer session to optimize the learning experience. Be sure to bring the questions you have concerning NCQA credentialing standards relative to your specific situation or organization type.

LESLIE LARSON, DNP, APRN, CNP, PMHS

Dr. Leslie Larson received her Bachelor of Arts in Nursing from the College of Saint Catherine in 1995, a Master of Science in Nursing from the University of Minnesota in 2003, and a Doctor of Nursing Practice degree from the University of Minnesota in 2020. She is certified as a primary care pediatric nurse practitioner and as a pediatric mental health specialist by the Pediatric Nursing Certification Board.

For 16 years, Dr. Larson worked as a pediatric physical medicine and rehabilitation nurse practitioner at Gillette Children's Specialty Healthcare. She specialized in working with children who have developmental delays, cerebral palsy, and traumatic brain injuries. Dr. Larson is a member of the American Academy of Nurse Practitioners and of the state and national chapters of the National Association of Pediatric Nurse Practitioners. Currently, Dr. Larson is working as a Nursing Practice Specialist with the Minnesota Board of Nursing.

APRN Licensure, Scope, and Regulation:

Dr. Larson will provide an update on current state and federal legislation related to APRNs. She'll cover the process of applying for an APRN license and how this has changed related to the pandemic as well as items that can delay the application process. She'll also provide an update on Nurse and APRN Licensure Compacts and discuss ways to track legislation. In addition, Dr. Larson will review Minnesota APRN data. The session will allow for an opportunity to bring forward your related questions and concerns.

ROIZAH ERVIN, CPCS, CPMSM

Ropizah is a Director, System Credentialing and Medical Staff Operations (CMSO) at Novant Health Inc. She is not a stranger to her peers at the state and national levels. Over her 28 years of being in credentialing and healthcare settings, she has worked for practice groups and in managed care, medical staff, and central verification offices.

Ropizah is a current NAMSS Director at Large, acting as state liaison for Minnesota as well as Illinois, Indiana, Michigan, Ohio, and Wisconsin. Prior to being elected as DAL, she was involved with the Certification Commission of NAMSS from 2007 to 2021. During her tenure as CCN leader, she represented NAMSS at the Association of Test Publishers and the Institute of Credentialing Excellence Annual Conferences.

Ropizah's involvement as a Medical Service Professional leader and her contribution to the field did not go unnoticed by her peers. In May 2014 she was nominated, selected and awarded the Donna Masho Award by the North Carolina Association Medical Staff Services.

We are excited to introduce MAMSS members to Ropizah and know you'll want to hear the updates she has from NAMSS!

NAMSS Director at Large Update:

The purpose of this session is to outline the progress of NAMSS as an organization as it continues to support MSPs, our members, and the healthcare industry through education, advocacy, and commitment to patient safety. This session will cover the support available to NAMSS members as well as new projects NAMSS is working on to enhance the profession of Medical Staff Professionals.

By the end of the presentation, attendees will have a better understanding of the resources available to NAMSS members as well as the work underway in support of the future of all MSPs.



JOHN SYNOWICKI, JD

John Synowicki is a graduate of the Vanderbilt University School of Law and a health care shareholder out of the Dallas office for Polsinelli. John advises hospitals, ambulatory surgical centers, and health systems regarding credentialing and peer review matters, regulatory and operational issues, and reimbursement dispute matters. John also represents hospitals and health systems in State and Federal litigation and arbitration when disputes escalate.

John has written and lectured on a variety of health law topics, including credentialing, peer review, compliance, provider health and well-being, risk management, and the medical staff fair hearing process. He is an active member of the National Association of Medical Staff Services, the American Health Lawyers Association, and the Texas Bar Association.

We look forward to having John join this year's MAMSS conference to speak on three key educational topics!

Employed Physicians – Navigating HR & Peer Review:

This session will address the complexities in handling employed physicians. We will address strategies in how to peer review employed physicians, how to conduct investigations by Peer Review Committees and HR, what information can be shared between peer review and HR. We will also address the removal of employed physicians and discuss when a fair hearing is required, and when peer review efforts are reportable.

Interactive Case Studies – What Would You Do?

This interactive session will focus on real cases that hospitals have faced. Attendees will be guided through discussions with peers and have the opportunity to vote on how they would have handled the facts. This is a fun and informative session which will provide learning opportunities and expand attendee knowledge on options associated with handling peer review matters.

Minutes: Do's & Don'ts: A Legal Perspective

This session will focus on what you should – and should not – be putting in your minutes. It is important to strike a balance of capturing key information without risking waiver of privilege or creating liability for your members. This session will give a perspective on best practices for recording minutes and keeping a proper record.



MAMSS GIVES BACK

Supporting the well-being of our members and the communities we live in is important to MAMSS.

This year, MAMSS has chosen The Front Line Foundation as the organization for our MAMSS Gives Back program.

Law Enforcement Officers, Firefighters, and EMS First Responders face armed and dangerous criminals, impaired individuals wielding weapons, even emotionally charged and threatening domestic disputes. They are the Front Line Defenders of our neighborhoods, towns, and cities who face and diffuse the high-risk, frequently appalling situations we know or hear about everyday.

The mission of the Front Line Foundation is to support these amazing public servants in any way needed. Unfortunately, men and women who serve us often lack the right safety equipment and training resources, and often give their lives as they intervene and save others.

The Front Line Foundation assists with funds for important safety equipment and training for Front Line personnel and supports preparedness training for safety officers in hospitals, schools, and places of worship. The foundation also provides financial and other resources to support the families of Fallen Heroes, those who have lost their lives in the line of duty.

We invite you to join us in supporting The Front Line Foundation's goal of continuing to serve those who take the difficult actions necessary to keep order, prevent harm to the innocent, and save lives.

MAMSS will be collecting a free will donation for the foundation at this year's conference.

We hope you will consider supporting the Front Line Foundation!

To learn more, visit <https://www.thefrontlinemn.org/>.



REGISTRATION INFORMATION

Registration Rates	Full Conference	Thursday Only	Friday Only
Current MAMSS Member	\$220.00	\$155.00	\$80.00
New MAMSS Member - includes membership thru June 2024 -	\$270.00	\$205.00	\$130.00

If you are not yet a MAMSS Member and would like more information on the benefits of membership, please contact Laurie Pechovnik at Laurien.Pechovnik@allina.com or 763-236-4712, or visit www.mnamss.org and click the Join tab.

To pay online (see next page to pay by check):

1. Go to the MAMSS website: www.mnamss.org
2. Click on the Education tab and select Upcoming Events
3. Complete the online registration form
4. Click the Continue to Payment button to launch the PayPal site. Complete the transaction using your PayPal account or credit card. Please note a 4% fee will be added to online payments to cover processing fees.
5. You will receive a confirmation email within 5-7 business days.

Please contact keri.pruette@essentiahealth.org with any questions about your registration.

Register by April 10, 2023. Registration will increase by \$25.00 after this date.

Fee is refundable with a \$50.00 charge by written request to Terri Winter postmarked or emailed no later than April 10, 2023.



REGISTRATION FORM – MAMSS 2023 ANNUAL CONFERENCE

April 20, 2023 – April 21, 2023

**Remember to mail by
April 10, 2023!**
Registration postmarked after
04/10/2023 will be increased by \$25.00

To pay by check, please complete and mail as below

Name: _____

Credentials: _____

Facility: _____

Title: _____

Preferred Address: _____ City: _____ State/Zip: _____

Phone: _____ Fax: _____ Email: _____

Registration Rates - *please check appropriate box*

	Full Conference	Thursday Only	Friday Only
Current MAMSS Member	<input type="checkbox"/> \$220	<input type="checkbox"/> \$155	<input type="checkbox"/> \$80
New MAMSS Member	<input type="checkbox"/> \$270	<input type="checkbox"/> \$205	<input type="checkbox"/> \$130

Please check if you plan to attend (*no additional charge*): ☐ MSP Social Huddle ☐ MAMSS Movie Night

Please mail Registration Form and check payable to MAMSS (41 1891785) to:

Terri Winter, MAMSS Treasurer
611 North 9th Street
St. Peter, MN 56082



ADDITIONAL IMPORTANT INFORMATION

HOTEL ACCOMODATIONS:

A block of rooms has been reserved at the Crowne Plaza Minneapolis West in Plymouth, MN, for conference attendees. Reservations made by **March 29, 2023**, under the MAMSS block will receive a preferred rate of \$121.00 plus tax.

Online Reservations:

1. To reserve online, Click on the Link: [MAMSS - MN Assn. of Medical Staff Services](#)
2. Enter your Arrival & Departure Dates into the Grid and click "Book Now".
3. Rooms available with the \$121 MAMSS preferred rate will then appear. Select a Room Type and complete the reservation.

Call-in Reservations:

1. To reserve by phone, call IHG Central Reservations at 1-855-914-1303 or call the Crowne Plaza hotel directly at 763-559-6600.
2. Request the MAMSS Annual Conference room block to receive the discounted \$121 group rate.

Valet Parking/Direct Access to Lobby: Upon entering hotel from Xenium Lane, veer to the right for valet parking and direct access to the lobby.

Complimentary Self-Parking: Upon entering hotel from Xenium Lane, veer to the left to access parking ramp. The closest entrance to this ramp will bring you to the hotel's meeting facilities; continue up one level by stairs or elevator to access the hotel lobby and additional meeting space.

Dress Attire: Please dress comfortably! Jeans are acceptable and [sports jerseys](#) are encouraged on Thursday! As room temperatures are difficult to predict, a sweater or light jacket is recommended.

Sponsors and Vendors: Some of the industry's leading companies with products and services impacting the profession of Medical Staff Services will be onsite for consultation and education during the conference. Please take time to visit with them and thank them for supporting MAMSS. We will also have some vendors onsite selling items to purchase.

Conference Materials: MAMSS is committed to environmental stewardship. To save our valuable natural resources, MAMSS is providing electronic copies of presentations and handouts. Attendees will receive an email with the materials closer to the date of the conference and will be able to print off the materials as they desire.



CONTACT INFORMATION



Conference & Registration Questions:

Keri Pruette, CPCS, MAMSS President-Elect & Conference Committee Chair

Keri.Pruette@EssentiaHealth.org or 218-485-5566

Michaela Jackson, MAMSS President: Michaela.Jackson@Trinity-Health.org or 734-343-1557

Payment Questions:

Terri Winter, MAMSS Treasurer: Theresa.Winter@hcmed.org

Membership Questions:

Laurie Pechovnick, MAMSS Membership Coordinator: Laurien.Pechovnik@allina.com

Find us Online & on Social Media:

- MAMSS Website: www.mnamss.org
- LinkedIn: <https://www.linkedin.com/in/mamss-mn-association-of-medical-staff-services-a21398149>
- Facebook Group: Search for *Minnesota Association of Medical Staff Services (MAMSS)* or scan QR code:

