

2019 Spring Newsletter

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Message from outgoing President

I still have a couple of months under my belt as President, but knowing there won't be another newsletter sent out until the Fall, I wanted to take this opportunity to personally thank all of you for an incredible two years. These past two years I have gained an enormous amount of knowledge about our ever-changing profession, about leadership and about myself. I feel very blessed to have worked with such an amazing group of individuals that make up our Board of Directors. None of what was accomplished over the past two years would be possible without them. Leading MAMSS is truly a group effort and I can't say enough about how thankful I am for the great group of leaders we have right now! They are not only hard working, but they are so much fun! Here are just a few things we accomplished in the past two years:

- Initiated a referral program to gain membership
- Established a strategic plan for our association
- Created a LinkedIn page for MAMSS to grow our social media presence
- Developed a new MAMSS website
- Redesigned our association newsletter to enhance readership
- Implemented the ability for all members to call into all regional meetings
- Enhanced strategic partnerships with Minnesota organizations
- Introduced a succession plan for future leaders
- Increased education opportunities for members

Our profession has seen and will continue to see a huge amount of change in the years to come. We're facing a huge physician shortage, mega mergers, increased congressional oversight, hospital closures, changes in technology, physician burnout and so much more. It's vital that we be flexible, take the lead, be collaborative, and most importantly embrace the change. Our association is positioned to stay at the forefront of these issues and we will continue to provide information to our members as it becomes available. We need to have a say in the changes and our affiliation with the National Association of Medical Staff Services (NAMSS) allows us to do so.

I have a great amount of respect for our next MAMSS President, Stefanie Frank, and I have no doubt she will continue to lead our state and profession into a successful future. She is a rock star!

Thank you for your trust in me to lead our association over the past two years! It's been an incredible journey for me that I will never forget and will forever be thankful for.

Allison Peterson, CPCS

"Setting goals is the first step in turning the invisible into the visible."

- Tony Robbins

This year, MAMSS is celebrating 40 years as an association!

MAMSS is a professional organization established in 1979 in the State of Minnesota. MAMSS is an independent, non-profit association for Medical Staff Service Professionals throughout Minnesota. One of the key areas where we serve the medical community is through credentialing of medical providers. Credentialing provides a standard for recognizing the provider qualifications and validating broad-based knowledge of these professionals to ensure quality of health care to those they serve. We had 32 members in 1980. Today, we average over 220 members of medical staff and provider credentialing professionals. In 1991 the Northern Region of MAMSS was established and 1994 the Southern Region, and in 2011 the Central and Metro were organized to enhance the networking form for MAMSS members and to increase the opportunities for educational seminars while minimizing travel requirements.

Celebrating
40 Years



40 year plaque presented by Sara Cameron, CPCS, CPMSM, National Association of Medical Staff Services Director at Large

Credentials Basics Conference

Please join us for a one-day Credentials Basics Conference on
Thursday, September 19, 2019

Presented by Edge-U-Cate's
Chris Mobley, CPMSM, CPCS

*More information and
registration to come.*

Chris will be providing information regarding overview of credentialing, expireables, FPPE/OPPE and Initial appointments.

*Cost is \$99 for MAMSS Members and includes lunch and
educational materials.*

Held at Children's Minnesota Business Campus, Edina, MN

SAVE THE DATE!

NAMSS 2018 Conference Experience in Long Beach ,CA

As the recipient of the Minnesota Association of Medical Staff Services scholarship to attend the NAMSS Conference I am very grateful and happy to share my experience with everyone.

I went into this conference ready to learn and be inspired from a CVO perspective. As usual, NAMSS did not disappoint. The keynote speakers provided perspective from an outside view, which is always nice to hear that what we do is appreciated from others not in this profession. There is always an award given to a physician that supports MSP's and again, I and so uplifted knowing that we are supported by those not doing the daily grind.

From Maintenance of Certification and all the legislative controversy wrapped around that to the Art of Critical Thinking and Maintaining Relevant Privilege forms, I was ready to go back to work the first day and make changes, but we know it's not that easy.

I found that sessions I registered for referenced other sessions taking place and I wanted to be in two sessions at the same time learning even more information, that's not possible either.

The networking is always a valuable opportunity and covers a vast array of topics and offers a chance to ask any questions you want. I met new people/connections and learned so much in that short time frame it was amazing. Also, while you wait for the exhibit hall to open it sparks great conversations with fellow MSPs. The exhibit hall opens and it's like a portal into a new world of endless learning and opportunities of networking and vendors.

In the end, I took away very valuable information to fine tune workflows and enhance processes and forms and become a better gatekeeper for patient safety.

Thank you MAMSS Board for the scholarship and opportunity!

Jenny Kroska, CPCS



Meet the 2019 – 2021 Board of Directors



Stefanie Frank, President



Michaela Jackson, President-Elect



Terri Winter, Treasurer



Tiffany Church, Secretary



Callie Obey, Communications



Daniel Larson, Northern Region



Julie Leske, Southern Region



Shelly Berg, Central Region



Kathy Fezler, Metro Region



Adi McCarthy, Membership



Allison Peterson, Past President

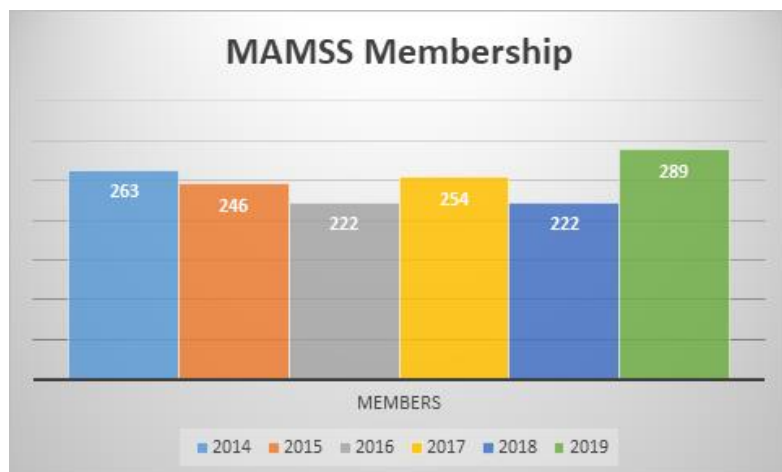
New MN Uniform Facility Application

The MN Health plans (Medica, UCare, HealthPartners, BlueCross and Blue Shield, Preferred One, and Hennepin Health) have been working collaboratively to create a MN Uniform Facility Application that can now be used by all Providers. Prior to this each health plan had their own separate form.

All the health plans will have it posted on their websites.

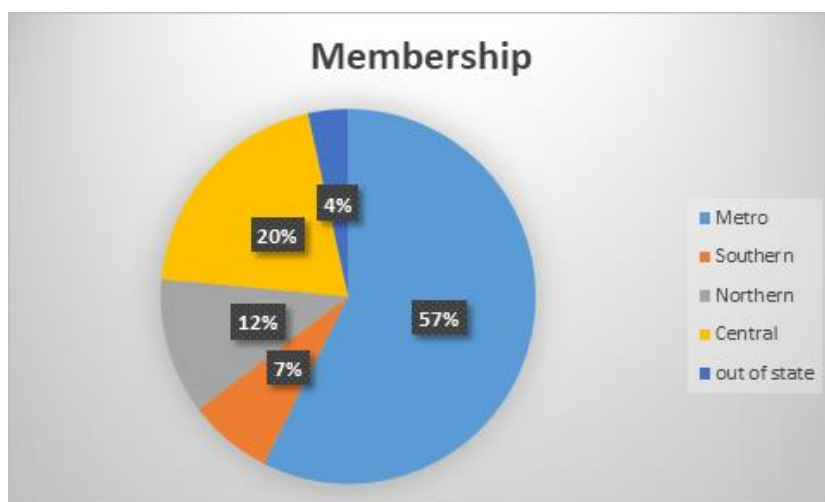
These are also posted on the MAMSS website, located [here](#).

Membership Report, Adi McCarthy



We currently have 289 members!

Membership by Region



Upcoming Region Meetings

Metro Region: Thursday, July 25, 2019 from 2:00 PM to 4:00 PM – Children's Business Campus, Edina

Northern Region: Friday, July 12

Southern Region: Wednesday, July 17, 2019 from 9:30-12:00, River's Edge Hospital, St. Peter, MN

Central Region: Thursday, June 27th from 1:00 – 3:00 pm, Carris Health in Willmar

All members are welcome to attend in person or call in! Watch for more information via email.

Next MAMSS Board Meeting

The next MAMSS Board meeting will be held on Friday, June 14th. This will be an in-person strategic meeting. There will be no call-in option for members for this meeting.

Healthy Sriracha Shredded Chicken Tacos

Total Time 30 minutes

Servings 6 Tacos

Calories 128kcal

Ingredients:

- 2 thinly sliced chicken breasts
- 2 Tbsp Sriracha
- 6 corn tortillas
- 1 cup chopped red cabbage
- 1/2 cup chopped peppers
- 1/4 cup feta cheese
- 1 lime



Instructions: Preheat oven to 375 degrees. 2. Place the chicken breasts on a baking sheet and top with Sriracha. Bake for 30 minutes (or until they're fully cooked). 3. While the chicken is baking, heat the tortillas up (optional). 4. Top each tortilla with chopped red cabbage and chopped peppers. 5. When the chicken has finished baking, shred it and place in the tortillas. 6. Top each taco with feta cheese and a drizzle of lime. Enjoy

Recipe from: jaroflemons.com

Credentialing and Privileging: Verifying Practitioner Identification: [The Joint Commission recently published this FAQ on Verifying Practitioner Identity](#)

Medical Staff (MS) (Hospital and Hospital Clinics / Hospitals)

Credentialing and Privileging - Verifying Practitioner Identification

What are the requirements for verifying practitioner identification?

The Joint Commission requires that organizations verify the identity of the individual seeking privileges by viewing one of the following:

- A current picture organizational ID card
- A valid picture ID issued by a state or federal agency (for example, a driver's license or passport)

The verification is required to be conducted onsite at the organization, except for telemedicine/tele-interpretive service providers where the verification may be completed offsite at the distant location. The verification may be done at any point that the applicant enters the organization. For example:

- To pick up the application
- For an interview by the department chair
- When arriving to first provide services
- When having their photo ID badge picture taken

For organizations consisting of multiple settings, the verification may be conducted in any setting that falls under the scope of the accreditation survey. Once the verification has been made, a notation should be entered into the credentials file, such as on the documents checklist, etc. If the verification is performed at a remote location from the main hospital, then the confirmation of the verification should be forwarded to the credentialing office for inclusion in the credentials file.

It is NOT required or recommended that a copy of the photo ID be taken or placed in the credentials files due to potential for identity theft. Having only a copy of the photo, or a notarized document indicating the identity was verified by another entity would not satisfy the requirement for verification. As noted, the only exception is for the telemedicine/tele-interpretive service providers.

See also EM.02.02.13 for details applicable to credentialing and privileging during disaster incidents.

2019 Annual Conference was a huge success!

Thank you to everyone that attended the 37th Annual Conference!! A fun time was had by all. We set yet another attendance record with over 170 people registering for this event! Based on the overall evaluation, over 67% of you gave the overall rating a 5 and said the conference was Excellent!! Groovy, man!

Below are some of the comments from the evaluations:

- "The speakers were great!"
- "Q&A panel seems to help with a lot of information to see how everyone else does things. Thumbs up!"
- "I thought the food drive was awesome! Thank you to the committee for setting that up and coordinating it! I'd like to see it again next year and stretch our goal to have more food donated!"
- "The food was AMAZING and plentiful!!!"
- "Overall this is a GREAT conference and a wonderful opportunity to meet the people we email with during the year."
- "Nice balance of educational sessions, motivational sessions, and networking opportunities"
- "This was my first conference and it was refreshing and a great educational experience! I look forward to more MAMSS events!"
- "Ian Leonard was amazing. Such a great inspiration. A huge thank you for having him speak."
- "Thank you so much for your effort. I've attended MAMSS conferences for a decade now and I find them excellent in content, format and organization."

I'd like to give another shout out to the Conference Committee – thank you for all the work you put into this amazing event! I have enjoyed working with each and every one of you and am proud to call you my friends. Michaela Jackson, the new Vice President beginning July 1, will be taking over the major planning of the conference for the next two years. We have a signed contract for the Crowne Plaza through 2021 so will continue to hold our conferences there for at least the next two years. We have found the venue to be exceptional for our needs – both budgetary and accommodations – and hope you can join us April 16-17, 2020, for the 38th Annual MAMSS Conference!

Stefanie Frank, Conference Committee Chair and President-Elect





2019 Certification Exam Dates & Deadlines:

- **Fall Testing Period**

Application Deadline – Friday, August 30, 2019

Testing Period – Saturday, October 26 through Saturday, November 16, 2019

For more information about becoming certified, click here:

<http://www.namss.org/Certification.aspx>

Resources for Young Professionals:

<http://www.namss.org/Education/YoungProfessionalsResources.aspx>



YOUNG PROFESSIONALS RESOURCE PAGE



We're on the Web!

<http://www.mnamss.org/>

Check us out on Facebook!

<http://m.facebook.com/MNassociationofmedicalstaffservices/>

@MNassociationofmedicalstaff
services

We're on LinkedIn!

<https://www.linkedin.com/company/18262869/>

Referral Program

Refer a friend, co-worker or supervisor and receive \$10 Gift Card to Target, Amazon or BestBuy for EACH new member referral.



****MUST be a new member to MAMSS with paid membership.**