



MAMSS

MINNESOTA ASSOCIATION OF
MEDICAL STAFF SERVICES

Fall

VIRTUAL CONFERENCE

CONNECT. COLLABORATE. ELEVATE.

WELCOME

MAMSS 2026 FALL VIRTUAL CONFERENCE

NOVEMBER 4 & 5, 2026

Stronger Together

Welcome to the MAMSS 2026 Fall Virtual Conference.

Over two engaging days, medical staff services professionals will connect, collaborate, and elevate their knowledge through timely education, industry updates, and shared expertise.

Thank you for joining us.

We look forward to learning and growing together.

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DAY 1 AGENDA

NOVEMBER 4, 2026

10:00 AM - 10:05 AM Introduction

10:05 AM - 11:05 AM Rural Health Clinics

Emily Haylett, MSN, RN and Audrey Respet, CPC, CHC
Aspirus

11:05 AM - 11:15 AM Break

11:15 AM - 12:15 PM Privilege & Immunity Pitfalls

Common mistakes that jeopardize peer review
protections and how to avoid them.

Erik Martin, JD
Polsinelli Law Firm

12:15 PM - 12:45 PM Break

12:45 PM - 1:45 PM NAMSS Updates & Industry Trends

Amy Ligocki, CPCS, CPMSM
NAMSS Director at Large

1:45 PM - 1:50 PM Closing

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DAY 2 AGENDA

NOVEMBER 5, 2026

10:00 AM - 10:05 AM **Introduction**

10:05 AM - 11:05 AM **Building Your Provider Toolbox**
Mathieu Gaulin, CPMSM, CPEC, CPCS, FMSP

11:05 AM - 11:15 AM **Break**

11:15 AM - 12:15 PM **Effective Medical Staff Governance**
Mathieu Gaulin, CPMSM, CPEC, CPCS, FMSP

12:15 PM - 12:45 PM **Break**

12:45 PM - 1:45 PM **The Role of AI in Medical Staff Services**
Geneva Million, CPCS, CPMSM
ASM/MD Staff

1:45 PM - 1:50 PM **Closing**

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REGISTRATION FEES

MAMSS MEMBERS

\$90 for entire conference \$50 per day

NON- MAMSS MEMBERS

\$150 for entire conference \$110 per day

TO REGISTER AND PAY ONLINE

1. Go to the MAMSS website: www.mnamss.org
2. Click the 2026 MAMSS Fall Virtual Conference Registration Link
3. Complete the online registration form
4. Click continue to payment to launch the PayPal site.
**Complete the transaction using a PayPal account or credit card.
A 4% fee is included to offset online processing expenses.**
5. PayPal will automatically email the registration information to Terri Winter, MAMSS Treasurer. A confirmation will be sent after the payment has processed.

Questions: info@mnamss.org

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MAIL-IN REGISTRATION FORM

MAMSS 2026 FALL VIRTUAL CONFERENCE

NOVEMBER 4 & 5, 2026

REGISTRANT INFORMATION

Name: _____ Credentials: _____

Title: _____

Facility: _____

Street Address: _____

City: _____ State/ZIP: _____

Work Phone: _____ Home/Cell: _____

Primary Email: _____

Secondary Email: _____

PLEASE CHECK ONE

☐ **MAMSS Members**

Entire Conference: \$90.00

Per day: \$50.00

☐ **Non-MAMSS Members**

Entire Conference: \$150.00

Per day: \$110.00

PAYMENT AND MAILING INSTRUCTIONS

Please mail this registration form and a check payable to MAMSS (411891785) to:

Terri Winter, MAMSS Treasurer

611 N 9th St | St. Peter, MN 56082

theresa.winter@hcmmed.org

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SESSION DESCRIPTION - DAY 1

NOVEMBER 4, 2026

Rural Health Clinics

Emily Haylett, MSN RN & Audrey Respet CPC CHC

LEARNING OBJECTIVES

Describe the foundational elements of rural health delivery, including definitions of rural and underserved areas, the purpose of the Rural Health Clinic program, and the regulatory environment that shapes access to care in rural communities.

Interpret and articulate the CMS Conditions for Certification that govern Rural Health Clinics, including location eligibility, staffing requirements and supervision rules for NPs and Pas.

Understand how federal standards shape credentialing and privileging responsibilities within RHC operations.

SESSION SUMMARY

Rural Health Clinics play a vital role in expanding access to care in underserved communities. This session explores the purpose and regulatory framework for the RHC program, reviews CMS Conditions for Certification related to location, staffing, and provider supervision, and examines how federal requirements impact credentialing and privileging responsibilities within RHC operations.

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SESSION DESCRIPTION - DAY 1

NOVEMBER 4, 2026

**Privilege & Immunity Pitfalls
Common Mistakes That Jeopardize Peer Review
Protections & How to Avoid Them**

Erik Martin, JD

LEARNING OBJECTIVES

Coming soon.

SESSION SUMMARY

Coming soon.

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SESSION DESCRIPTION - DAY 1

NOVEMBER 4, 2026

NAMSS UPDATES & INDUSTRY TRENDS

Amy Ligocki, CPCS, CPMSM

LEARNING OBJECTIVES

NAMSS is the national voice of this profession. Your state affiliate is the local relationship network and the state-specific regulatory expertise that the national organization leans on to be the bridge between you and NAMSS. Together We Lead is about that partnership – and it runs in both directions.

And here's my goal. By the end of this session, I want every person here to be able to name one NAMSS resource you're going to use, one state affiliate resource you're going to use or inquire about, and once concrete next step for your own career.

SESSION SUMMARY

* Who We Are * Where You Are * What is New * How You Can Grow

First, Who we are – NAMSS, the state-affiliate partnership, and the mission we share.

Second, Where you are – the four-stage MSP career pathway, with the resources that map to each stage

Third, What's new – certifications, artificial intelligence, and our first-ever MSP Benchmark Report

Fourth – How you can grow, volunteer leadership, Tomorrow's leaders, advocacy and networking.

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SESSION DESCRIPTION - DAY 2

NOVEMBER 5, 2026

BUILDING YOUR PROVIDER ENROLLMENT TOOLBOX: TANGIBLE TOOLS FOR SUCCESS

Mathieu Gaulin, CPMSM, CPES, CPCS, FMSP

LEARNING OBJECTIVES

1. Use the preparatory tools needed to establish a strong provider enrollment foundation.
2. Implement basic tools used to perform day-to-day provider enrollment activities.
3. Know which intermediate tools to use to address more advanced provider enrollment challenges.
4. Tackle unusual circumstances and special projects through the power tools of provider enrollment.

SESSION SUMMARY

Do you have all the provider enrollment tools you need to be effective, or do you only have a hammer? This session will provide concrete tools to make Provider Enrollment Professionals more effective in addressing a multitude of functions. The goal is to make enrollment less abstract through slides that will double as tangible checklists that can be used when these tasks present themselves.

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SESSION DESCRIPTION - DAY 2

NOVEMBER 5, 2026

EFFECTIVE MEDICAL STAFF GOVERNANCE: EMPOWERMENT THROUGH CONTROL

Mathieu Gaulin, CPMSM, CPES, CPCS, FMSP

LEARNING OBJECTIVES

1. Understand Medical Staff self-governance regulatory obligations;
2. Understand how effective governance committee management contributes to a highly reliable, safe, and just culture;
3. Identify governance improvements to consider and bring back to their organizations.

SESSION SUMMARY

This session will provide an overview of the Self-Governing Organized Medical Staff CMS and The Joint Commission regulatory requirements and tools. Using Boston Children's Hospital's experience over the previous five years, the session will discuss strategies for ensuring strong, interlocking governance improvements and their impact on empowering the Medical Staff through mutually reinforcing controls.

The session will further outline key Medical Staff governance committees, including the Credentials Committee, Medical Peer Review Committee, Bylaws Review Committee, and Medical Staff Executive Committee. It will explain how these committees support one another and enable an empowering governance framework. The session will also discuss ways to improve structures, engagement, and Medical Staff buy-in through effective administrative continuity, support, and ongoing communications.

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SESSION DESCRIPTION - DAY 2

NOVEMBER 5, 2026

THE ROLE OF AI IN MEDICAL STAFF SERVICES

Geneva Million, CPCS, CPMSM

LEARNING OBJECTIVES

1. Identify and compare practical applications for AI in Medical Staff Services and distinguish between open and encrypted large language models (LLMs).
2. Evaluate the importance of data privacy, compliance, and accountability when selecting AI solutions for credentialing, privileging, and quality management workflows.
3. Apply ethical considerations and best practices by analyzing real-world case studies, recognizing red flags, and constructing effective AI prompts for use in Medical Staff operations.

SESSION SUMMARY

This session will explore the evolving role of artificial intelligence in Medical Staff Services, focusing on the practical differences between open and encrypted large language models. Participants will learn why data privacy, compliance, and accountability are critical when selecting an AI solution and how these considerations affect credentialing, privileging, and quality management workflows. The session will examine real-world use cases, highlight ethical concerns and red flags, and demonstrate how to craft effective prompts for responsible use in Medical Staff operations.

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SPEAKER BIO

EMILY HAYLETT, MSN, RN

Director of Quality, Aspirus Medical Group



Emily Haylett, MSN, RN, is the Director of Quality for Aspirus Medical Group, supporting and partnering with operational leaders across 130 outpatient clinics within an integrated health system spanning 19 hospitals in Wisconsin, Minnesota, and Michigan.

Emily supports clinics in strengthening patient safety, advancing high-quality patient care, and achieving, maintaining, and supporting Rural Health Clinic accreditation, ensuring that care remains reliable, accessible, and locally delivered.

With a clinical foundation in critical care nursing and ambulatory nursing, as well as a deep commitment to quality, Emily brings frontline insight from both high-acuity hospital environments and outpatient care settings. Emily holds a Master of Science in Nursing and has built a career around improving care delivery, elevating performance, and supporting rural communities.

Emily is passionate about rural healthcare and is committed to helping patients receive exceptional care close to home.

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SPEAKER BIO

AUDREY RESPET, CPC, CHC

Corporate Compliance Manager, Aspirus



Audrey Respet, CPC, CHC, is the Corporate Compliance Manager at Aspirus. Under the direction of the Chief Compliance and Privacy Officer, Audrey collaborates across the organization to develop and implement effective compliance strategies and programs throughout an integrated health system that includes 19 hospitals, more than 130 outpatient locations, and 14,000 employees.

With more than a decade of healthcare experience spanning compliance, coding, billing, auditing, education, and regulatory risk mitigation, Audrey brings both operational insight and system-level leadership to this work.

Audrey is Certified in Healthcare Compliance (CHC) and holds the AAPC Certified Professional Coder (CPC) credential. Audrey is passionate about compliance and proudly considers herself a compliance nerd.

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SPEAKER BIO

ERIK MARTIN, JD

Shareholder, Polsinelli's Chicago Office



Erik Martin, JD, is a shareholder in Polsinelli's Chicago office. Erik focuses his practice on Medical Staff matters, peer review, clinical research, healthcare operations, and regulatory compliance.

Erik specializes in drafting and revising Medical Staff bylaws, credentialing policies, fair hearing and appeals manuals, rules and regulations, and policies and procedures. Erik's experience also includes guiding clients through the daily challenges of credentialing and privileging, peer review, and governing body relationships.

Erik partners closely with clients across the country to navigate the nuanced legal challenges and practical pitfalls of managing Medical Staff structure, self-governance, and the peer review process. This work helps clients optimize the Medical Staff's potential as a valuable asset in the efficient operation of a healthcare facility and the delivery of high-quality, safe patient care.

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SPEAKER BIO



Amy Ligocki, CPCS, CPMSM

NAMSS Director at Large

Amy Ligocki is the Medical Staff Services Manager, overseeing credentialing, privileging and provider enrollment at Sheridan Memorial Hospital in Sheridan, Wyoming and is in her 20th year as an MSP. Amy's passion for the medical staff profession has led her to her current NAMSS roles as Chair of the Mentoring Committee and 2nd term as serving as Director at Large for NAMSS. She will be your number one advocate for networking with other MSP's, helping lead change and encouraging certification and growth as a leader!

Outside of work, Amy spends her time with her two active growing daughters, age 3 and 6, and rancher husband who operates a 4th generate cattle ranch, blessed by open spaces, picturesque sunsets, and no shortage of mud and manure.

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SPEAKER BIO

MATHIEU GAULIN, CPMSM, CPES, CPCS, FMSP

*Senior Director, Professional Medical Staff Services
Boston Children's Hospital*



Mathieu has been at Boston Children's Hospital since 2006, beginning as an agency temporary employee. Mathieu worked in Provider Enrollment for 10 years, during which time the centralized Provider Enrollment Team was created and managed.

Currently, Mathieu serves as Senior Director, Professional Medical Staff Services, with oversight of Medical Staff Services and Provider Enrollment. Mathieu works with the Medical Staff and its leaders on self-governance and oversight of patient safety and quality obligations.

Mathieu is a Trustee of the Institute of Contemporary Art/Boston and an Editorial Board Member of the Credentialing Resource Center. A recent alumnus of Harvard Business School, Mathieu previously served on the National Association of Medical Staff Services Membership Committee and as Secretary of the Massachusetts Association of Medical Staff Services. Mathieu is also a national speaker and thought leader in multiple Medical Staff domains.

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SPEAKER BIO

GENEVA MILLION, CPCS, CPMSM

Principal Customer Success Manager, ASM/MD-Staff



Geneva Million, CPCS, CPMSM, is a seasoned Medical Staff Services leader with more than 15 years of experience in credentialing, privileging, and compliance. Geneva holds dual certification as a CPCS and CPMSM and has built a career around improving efficiency, compliance, and collaboration in healthcare operations.

As Principal Customer Success Manager at Applied Statistics & Management, Inc., doing business as MD-Staff, Geneva partners with hospitals and health systems across the country to implement data-driven credentialing solutions, streamline workflows, and enhance provider experiences.

Geneva is widely recognized for bridging the gap between technology and operations and turning complex requirements into sustainable, practical processes. A frequent speaker at national conferences, Geneva is known for an engaging presentation style and a passion for advancing the role of Medical Staff Services professionals.

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**To the Education Committee for all their hard
work to make this conference a success!**

Michael Jackson
Jodi Christopher
Lexie Thorpe
Yolanda Whitfield
Lisa Powers
Juliet Hill
Renee Lupien
Karla White
Anna Akerman
Keri Pruette
Meredee Ollrich
Dawn Whipple
Cheri McKay
Toya Austin

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